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Mr. French,

I recently completed a relocation from Beaufort, South Carolina to St. Louis, Missouri with The Boeing Company. Altair Relocation Services contracted your company's services on my behalf to find and purchase a home here in the St Louis greater metropolitan area. I am writing to highlight two critical pieces to my relocation that made it the easiest one that I have completed in a 20+ year career with the Marine Corps that included 13 different moves.

The first is to put the who into what made this move as uncomplicated and stress free as is possible when you are in the process of retiring from one job, starting a new career and moving a family 850 miles across the country. Diane Mundschenk was absolutely the cornerstone of what made this the best move my family has completed. She went above and beyond by scouting properties, answering questions, taking pictures and delivering on all of the coordination processes from inspections to the actual final purchase of our new home. Furthermore she has remained as a trusted friend after the close by making recommendations for a whole spectrum of questions that have bubbled up well after the ink was dry on all of the contracts. We trust her judgement and advice implicitly and I felt that it was important to iterate, what I am sure you already know, that you have an amazing asset in her and the way she conducts business on behalf of your company.

The second is the relationship that emerged between William French and Pulaski Bank. As I said before, my wife Tiffany and I came to trust Diane and her recommendations implicitly. When Diane suggested that we contact Angie Childes at Pulaski Bank to hear what she could offer in regards to our home loan needs, we listened. We had been presented with a list of preferred lenders from Altair that had very competitive rates and terms. However, after talking to Angie and other members of her team we were convinced that they met or exceeded the rates and terms of the other lenders and had the advantage of being a trusted local name. This teaming arrangement, whether it is formal or informal, needs to continue. The partnership between Diane and Angie and her team gave us every assurance that the group had my family's best interest at the forefront. I would encourage you to promote this partnership to the fullest extent...I will be sure to recommend it should peers and colleagues ask me for recommendations. Thank you again for the effort and support that your company and the members of your team put forth in order to make our transition to St. Louis a smooth and stress free endeavor.

Best Regards,

Boeing Phantom Works